

**99.9% Uptime**  
added value in 2004 with bulbdesign

bulbdesign



## Question:

Q: What does a hosting company mean when they boast they can provide clientele with **99.9% uptime**? Without constant monitoring on your part, how can you be certain your website is available 24 hours per day, 7 days a week, 52 weeks a year?

Answer Below:



## Answer:

A: Uptime, in hosting and server terms, refers to the availability of your website on the World Wide Web. When a person tries to reach your site you want to be certain it's accessible to them - served up immediately from a very fast source - with nothing less than constant uptime!

From AUG 2003, bulb hosting has employed a 3rd party monitoring service - **WebSitePulse!**

WebSitePulse is a web-based monitoring service that keeps constant watch over our servers (which of course, hosts your web site) 24 hours per day, 7 days a week, 52 weeks per year. If it detects that your web site is not responding, it sends us immediate notification. WebSitePulse monitors your site using the same technology as a common web browser. Every 3 minutes WebSitePulse automatically tries to visit your web site to determine if it is accessible to your visitors. In the event the site does not load properly or responds excessively slow, it will be considered down and we're immediately notified of the problem.

WebSitePulse! monitors your site from 4 different geographic locations over two continents (3 from within the United States and 1 from the United Kingdom) ensuring that a local outage (be it power, internet, cable, phone, exchange, uplink or otherwise) in any one region, will not produce a false alert. If a test indicates that the target is unavailable, a second test is initiated through a different location to verify both accuracy and results. If the second test fails to successfully reach the target, then a third test is initiated through a third location. If all completed attempts indicate the target server as unavailable, it is determined with a great deal of confidence that your domain and server are not accessible to your visitors.

In 2004, with our new range of servers, we've adopted an attitude that anything less than **99.9% uptime is unacceptable**. WebSitePulse! is just another way the team at Bulb Design are bringing quality and value to your website and hosting service.

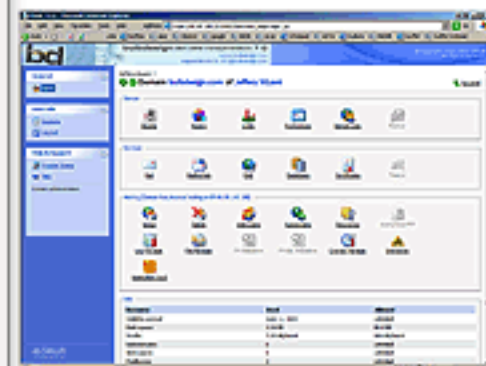
At present, the following stats are available:  
<http://florida.websitepulse.net/uptime/Y632I5383.html>

Feel free to check your uptime, anytime!

## CSMT: Client Server Management Tools

Have you accessed your site using bulb's new CSMT? It's free to existing clientele, and best of all, designed to put you in control of your website!

Be sure to contact [jeff@bulbdesign.com](mailto:jeff@bulbdesign.com) with a request for user/pass, today.



\*See the attached flyer: **CSMT and Hosting Features at a Glance** for more information.

LOGIN

PASSWORD

